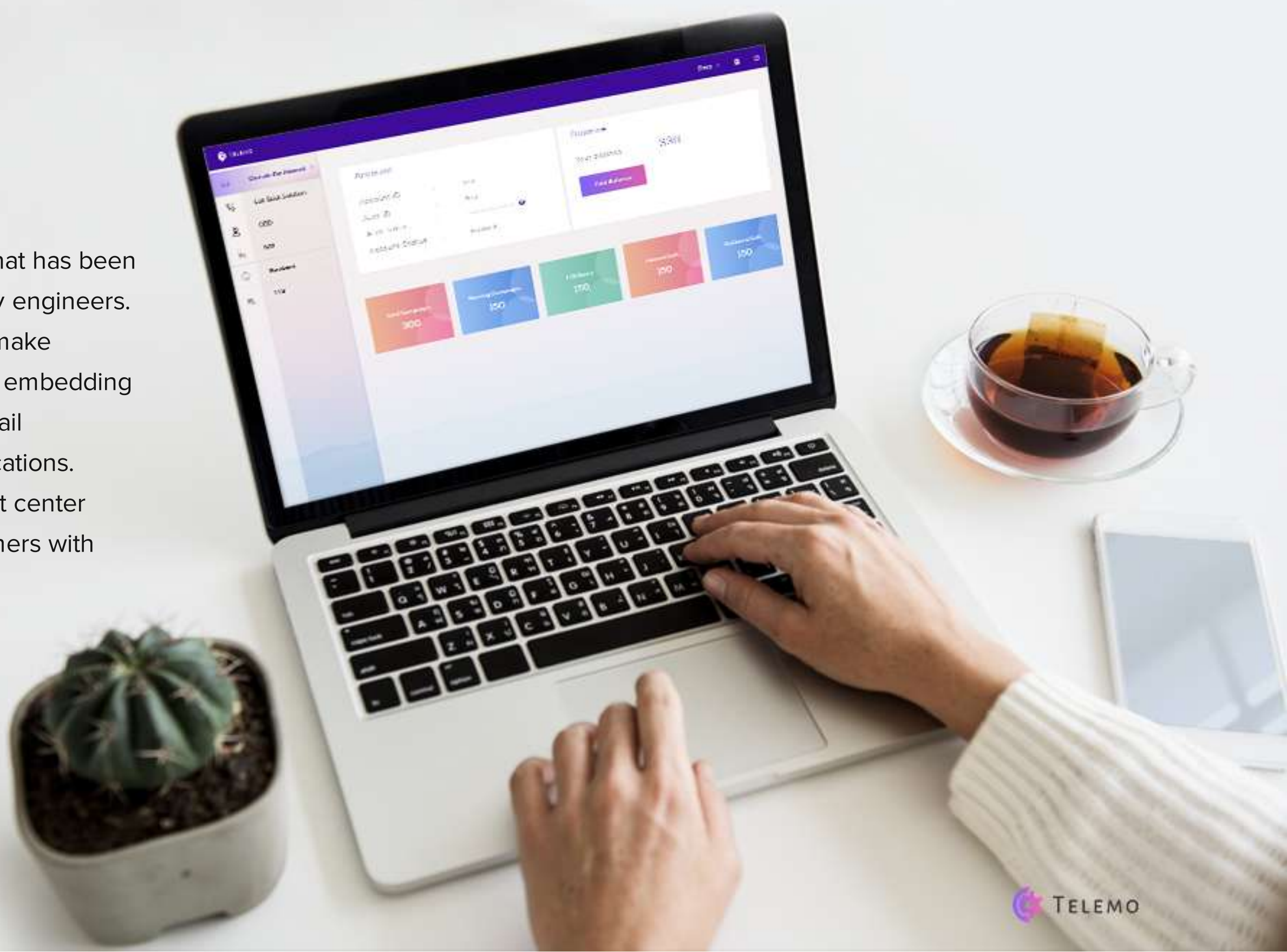


Case Study

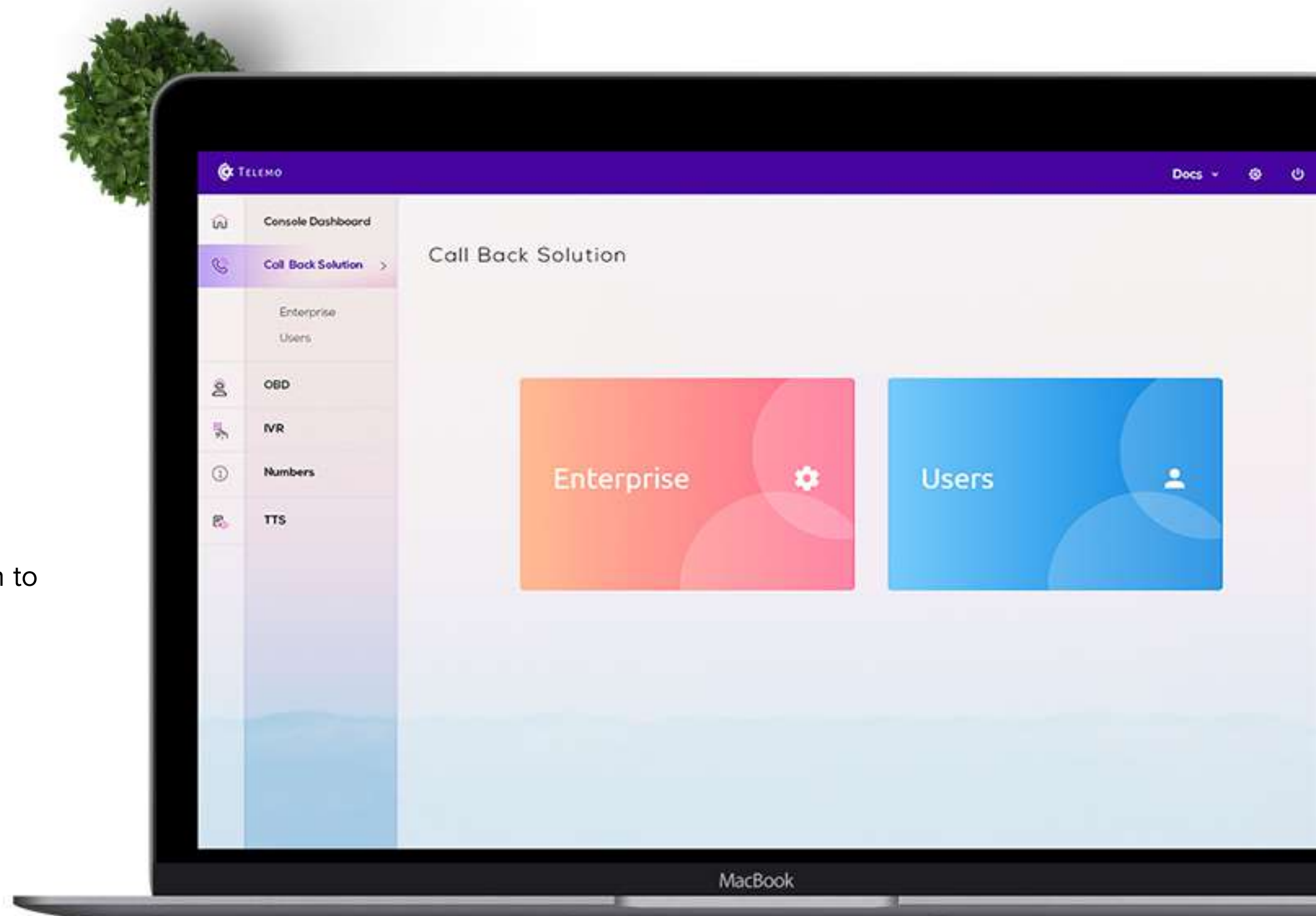
Telemo

Telemo is a cloud communication product that has been built in-house by our experienced telephony engineers. Developers and businesses use Telemo to make communications relevant and contextual by embedding messaging, voice, Whatsapp, video, and email capabilities directly into their software applications. Telemo provides fully-programmable contact center platform as a service to engage your customers with personalized two-way communication.



The Challenge

Telemo's team has to build a robust contact center platform that provides a great customer's service experience. To add an additional layer of security over the communications, Our team needed to implement a two-step verification process which is both convenient for the user and secure enough to confirm someone's identity without compromises.

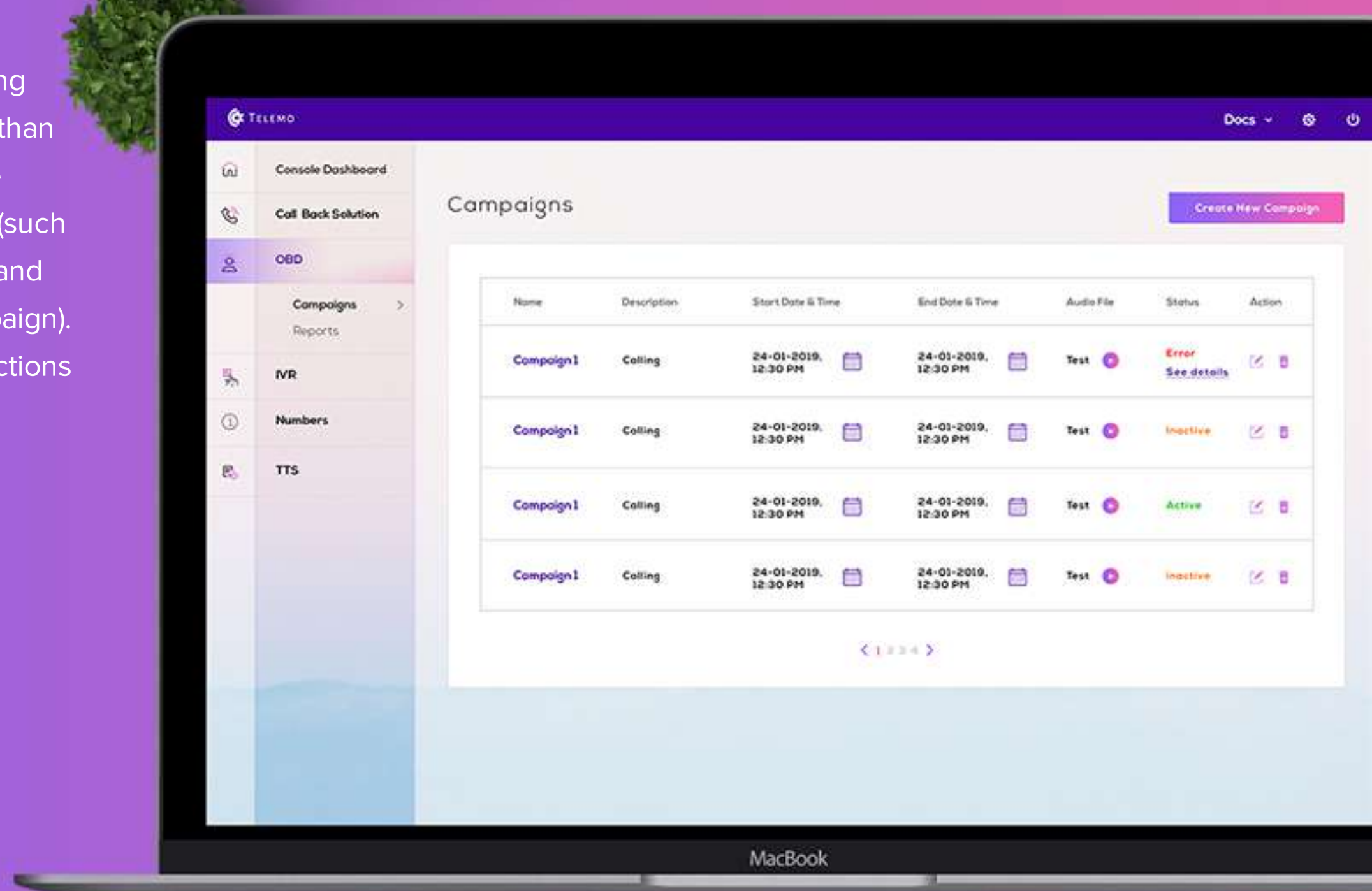


The Solution

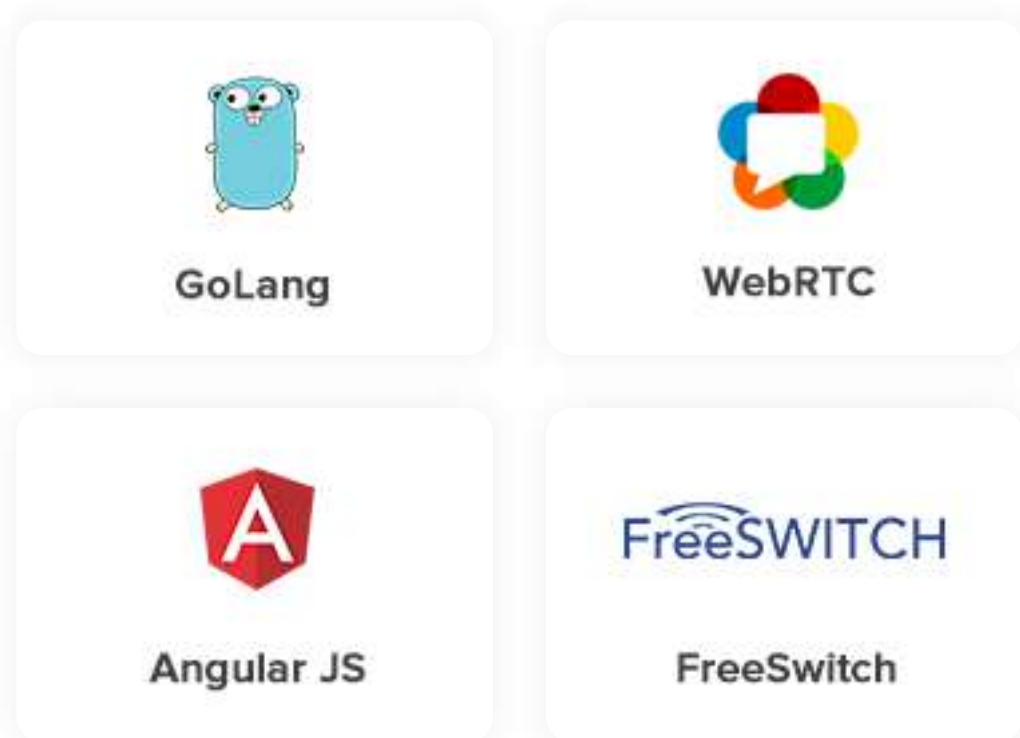
Telemo's Voice, SMS, and Email APIs can be integrated easily with any CRM systems or applications to revolutionize company-customer interactions, making contact easier, more efficient, and more accessible than ever before. This system will automatically send the information via SMS or Voice call to the customers (such as bank transaction SMS, promotional SMS or call, and marketing SMS or call, and related to another campaign). Telemo manages and enhances its customer interactions through a highly capable and robust set-up that can easily facilitate two-way exchanges.

Top Features of Telemo:

- SMS API Platform
- Voice API Platform
- Virtual Phone Numbers
- Alerts and Notifications
- Voicemail



Digital Tools & Technology



About StarTele Logic

StarTele Logic offers expert IT consulting and development services for next generation mobile and enterprise mobility applications. The organization's DNA resides in building Android and iOS smartphone apps backed by a robust cloud-based backend infrastructure. Apart from specializing in apps for iOS and Android development, we are also experts at incorporating VoIP solutions to create future-ready apps.