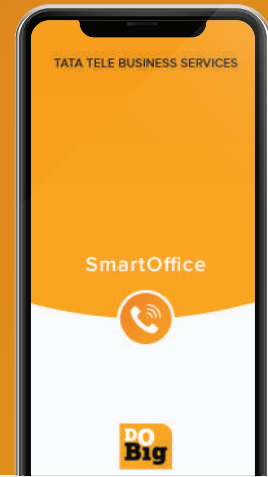


SmartOffice

All-in-One Office Solution



Summary

TTL was looking for partnering with potential vendors for providing Soft phone app for smart phones (android and iphone) and windows desktop to offer it to its customers.

Overview

TTL has launched the Smart Office product - All-in-One Office Solution.

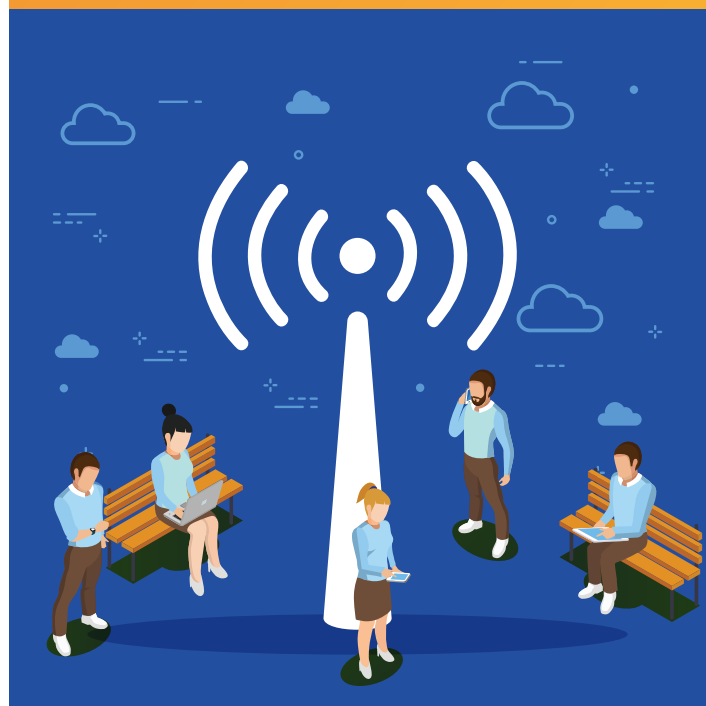
The Smart Office solution is a single box catering to the voice, data, storage and application needs of any small business which means the customer doesn't need to chase multiple providers. The solution is IP based and being a managed service offering, it helps bring down the communication costs of the customer.

Soft Phone Requirement

- Turn smart phone into a fully-featured VoIP PBX soft phone with the Soft phone app.
- Eliminate the need to invest in IP desk phones or regular EPABX phones.
- Make and receive calls over your office Wi-Fi connection.
- Outbound calls should use business Caller ID, not personal number.
- Inbound calls to the office DID number will terminate on the soft phone client.
- Free to download from the Apple App Store or Google Play store.
- Make calls to any extension from mobile device and keep internal communication going without a desk phone, while reducing communication costs significantly.

Benefits of SmartOffice

- ✓ Advanced Call Management features
- ✓ IP enabled box with interoperability with analog phones. 96 total user extensions (64 IP +32 FXS ports)
- ✓ Plug and play box with Web based GUI for change configurations
- ✓ 8 Port LAN switch, USB ports for dongle connectivity
- ✓ Inbuilt Wi-Fi, Firewall, router and DHCP server



The Challenge

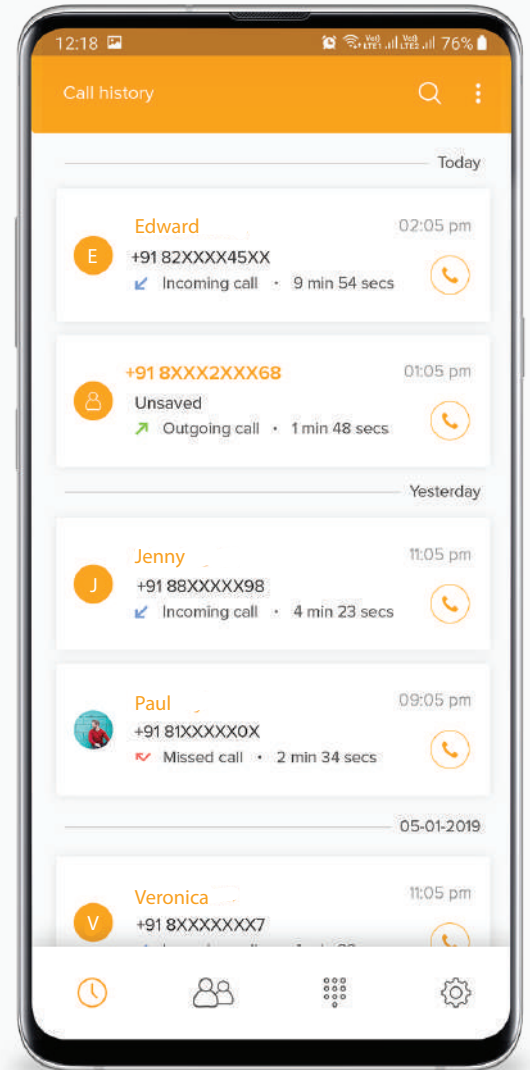
Our team had faced the challenge with VOIP services that was the quality of the voice connectivity. We implemented it with the Industry's first SLA-backed Session Initiation Protocol Trunk which enables advance voice connectivity.

The Solution

At StarTele Logic, our team proposed a single device with all these excellent features which convert your office into a smart office. It has a simple user interface through which you can easily configure and enable services by just a few simple steps. It increases productivity at your workplace and helps in communication with your team without any interference.

Key Features

- Mobile Platform - Android & iOS
- Windows - PC
- Mobile Push Notification
- Contact List – Inherit the contacts from your local phone book
- Contact Favorites – User should be able to add favorites for frequent dialing
- Add contacts – User should be able to add contacts via the app
- Call History - List of Received, Missed & Dialed Calls
- Support Audio Call
- Support Video Call
- Upto 10-Party Audio Conference, both IP to IP and IP to PSTN
- Upto 3-Party Video Conference
- Make and receive calls over your office Wi-Fi connection
- Outbound calls will use business Caller ID
- Inbound calls made to business Caller ID number land on the soft client app
- Direct extension dialing, Free Inter-site VOIP Calling
- Call Forwarding



Call History

List of Recieved, Missed & Dialed Calls

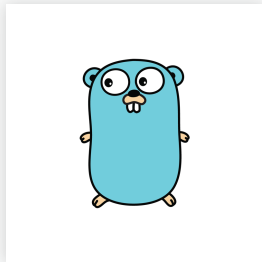
Results

StarTele delivered native Soft Phone apps for SmartOffice in alignment with the business requirement, thus completing a core feature of the office-in-a-box offering through which users can make and receive calls while in SmartOffice WiFi network. The app also supports device contact access, adding contacts to favorites and call history for calls.

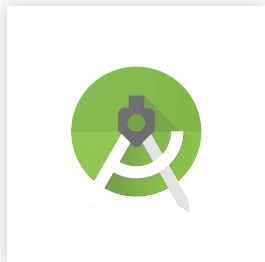
Technology Stack



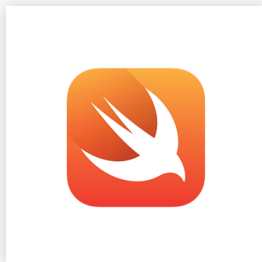
Angular



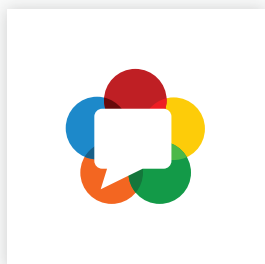
GoLang



Android Studio



Swift



WebRTC



Java



To know more about SmartOffice



www.startelelogic.com



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